



# We're bringing ultrafast broadband to your street



Hello,

We're upgrading your area with a broadband network offering the UK's fastest widely-available speeds. And now you can supercharge your world with Volt bundles which give you exclusive benefits when you have Virgin Media broadband and O<sub>2</sub> Pay Monthly.

Our construction crews will initially be working on footpaths or roads within your area to bring you our fibre network.

**The work near your home should only last a few days and will be carried out in the following stages:**



**Stage 1:**  
For safety reasons we'll mark out existing utilities. (eg. Gas, water etc.)



**Stage 3:**  
Resurface the reconstructed area using existing or closest material to the original surface.



**Stage 2:**  
Cut out and dig the applicable areas and prepare the ground for our cables.



**Stage 4:**  
We will tidy up the area ensuring it is cleaned as per national standards of reinstatement of highways.

## Will I have access to my drive and path during the works?

Yes, our build crews will always let you access your property during the works; just let them know when you need to be out so they can help you. If you have any problems, please call our helpline below.

### Our contacts

For more information at any point during the works do not hesitate to get in touch.



**0333 000 5925**



**expansionworks@virginmedia.co.uk**



**Scan the QR code to chat to the team**



Kind regards,  
The Virgin Media Team

# Here's a little taste of what we're bringing to your area



## Lightning fast broadband

- We provide the UK's fastest widely available broadband.
- Our fastest widely available average speeds are over 16x faster than BT and Sky's.
- Ultra reliable – Intelligent WiFi automatically sorts WiFi issues.



## Amazing TV

- Welcome to telly, anywhere – seamlessly watch and stream on loads of screens, at home or on the go with Virgin TV 360, Netflix and Prime Video (if you subscribe).
- Jump right into our fibre-powered TV experience - switch your sport, movies and drama on and off every month.
- Grab stream from Virgin Media – a whole new way to watch and stream your favourite entertainment, like Sky Sports, Disney+, iPlayer and Channel 4, all in one place



Double data on every eligible O2 Pay Monthly plan in your household



Broadband speed boost to the next available level of Virgin Media fibre broadband



Up to three WiFi Pods at no extra cost if you find any WiFi blackspots in your house

# NOLT<sub>2</sub>

**Register today at [virginmedia.com/postcode-checker](https://www.virginmedia.com/postcode-checker)  
or text **REG to 65043** to be the first to know when  
Virgin Media's great services are available.**

VIRGIN FIBRE AREAS ONLY. Subject to survey, network capacity & credit check. Broadband: Our ultrafast speeds are anything over 108Mbps. Speeds referred to are download speeds. Acceptable use policy applies. Speed achievable by 50% of customers at peak times (8pm-10pm, Monday-Sunday). Actual speeds may vary. UK's fastest widely available broadband: 16 times faster: Based on fastest widely available advertised average download speeds (Virgin Media Gig1 average speed 1130Mbps vs average speed 67Mbps for BT Fibre 2 and 59Mbps for Sky Broadband Superfast). For verification see [virginmedia.com/fast](https://www.virginmedia.com/fast). Network reliability: 99.88% average network uptime (based on measurements from customer routers across the Virgin Media network, December 2019 – December 2020). For more details, see <http://www.virginmedia.com/shop/broadband/speeds.html>. \*16 times faster: Based on fastest widely available advertised average download speeds (Virgin Media Gig1 average speed 1130Mbps vs average speed 67Mbps for BT Fibre 2 and 59Mbps for Sky Broadband Superfast). For verification see [virginmedia.com/fast](https://www.virginmedia.com/fast). Netflix: Netflix subscription required at extra cost. Amazon Prime Video: Amazon Prime subscription required. 18+. See Amazon website for T&Cs. Inclusive Repairs: Excludes misuse/mistreatment and accidental or wilful damage. Equipment remains property of Virgin Media. \*Satellite signals can be affected by extreme weather. Texts to 65043 cost 15p from a Virgin Mobile – other operator costs may vary, please check.

