



Energy Bills Support Scheme

Over 900,000 more households across Great Britain and Northern Ireland will receive government support to help with their energy bills.

This applies to customers who **aren't already receiving an automatic discount**, such as: wholly or partially funded care home residents, homes on heat networks, residents of park homes, tenants in certain private and social rented homes and more.

These households are now eligible to apply for the discount, which will be paid as a single payment.

For further information on eligibility and to apply, search **“energy bill support alternative funding”** on gov.uk

You must provide your bank details through the secure portal to receive the discount.

Customers who do not have online access can call **0808 1753 287** in Great Britain or **08081753894** in Northern Ireland to process their application.

Remember, the government will never contact you directly to ask for bank details.

Beware of scams.

